



इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड  
(भारत सरकार का उद्यम-मिनी रत्न)  
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.  
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707", E-mail : info@irctc.com, Website: www.irctc.com

IRCTC/CO/TNDR(SC)/66/2024/PnT/CO (Comp No. 43688)

Date: -21.02.2025

M/s Central Warehousing Corporation,  
Regional Office, CWC Delhi,  
Scope Minar, 1st Floor,  
Core-3 Laxmi Nagar,  
District Centre, Delhi-110092.

(Kind Attn.: Smt. Urvashi -9530474659)  
(Email- rodlitech.cwc@cewacor.nic.in)

**Sub: Empanelment for pest control in IRCTC catering service provider (Base Kitchen).**  
**Ref: Empanelment Form for Pest Control in IRCTC Catering Service Provider (Base Kitchen)**  
**opened dated 07.10.2024 at 15:30 hrs.**

With reference to empanelment form opened on 07.10.2024 for Empanelment of firm for Pest Control in IRCTC Catering Service Provider (Base Kitchen), we are pleased to inform you that your firm has been empanelled for Pest Control in IRCTC Catering Service Provider (Base Kitchen) i.e. approximately 970 licensee kitchen units associated with the clusters of trains subject to the terms and conditions as mentioned in the Empanelment form document and as follows:

1. **Period of Empanelment:** The validity of empanelment will commence from the date of issuance of empanelment letter and the empanelment shall be valid for a period of 01+01 year (For the period of 01 year and may be further extended for another period of 01 year depending on performance of the agencies at the sole discretion of IRCTC).
2. Being a Govt. Unit/Firms, deposition of the Performance Guarantee and empanelment fee is exempted as per empanelment form.
3. In case, there is change in the email id or contact person provided in the EOI documents, the same may be advised to this office. Till such time, registered email id, as submitted in the EOI document, will be used for communication.
4. The empanelment should not be construed as an expectation of award of license.
5. All other terms & Conditions of Empanelment form document along with amendment/revision, if any, opened on **07.10.2024** shall constitute an integral part of this empanelment letter. If any information, document is found incorrect/false at any stage, the empanelment shall stand cancelled and Performance Guarantee and Empanelment Fee shall be forfeited/ or may de-list and /or may take any appropriate action against the applicant.
6. Scope of Work as per the EOI document is attached with this letter.

Please acknowledge the receipt of this letter.

**Note:** - The letter of empanelment is subject to the outcome of WP, if any filed.

(Jaspal Singh)  
Manager/Tendering  
For GGM/P&T

CC: -

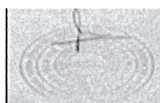
- i) GGM/P&T: - For kind information please.
- ii) All GGM(s) (Zones): -For kind information please.
- iii) GM/MCS: - For kind information please.
- iv) AGM/MCS: - For kind information please.

## SCOPE OF WORK

1. Regular inspection and monitoring of the premises for pest activity.
2. The Pest Control service will include: -

Service	Pest Covered
Integrated Ant Management Service	Ants: Little Black Ant, Pharaoh Ant, Crazy Ant, Carpenter Ant, Ghost Ant
Gold Seal Service	Cockroaches: German, American & Brown Banded
Pied Piper Service	Commensal Rodents: House Mouse, Roof Rat, Norvegicus Rat, Lesser Bandicoot Rat & Greater Bandicoot Rat
Fly Management Solutions	Filth Flies: House Flies, Flesh Flies, Blow Flies, Fruit Flies, Drain Flies, Phorid Flies
Integrated Lizard Management	House Lizards
Spider Treatment	Cobweb Spiders & Jumping Spiders

- Use of Baiting, Trapping & proofing methods with selective use of chemicals/pesticides wherever necessary.
  - Use of Glue Boards/Traps etc. as a part of rodent pest management operations wherever necessary.
  - The items/products/chemicals used shall be safe/unharmful to human and food product contacts.
  - Agency shall be also be responsible for Storage Pest Management.
  - Periodic sanitization of storage area, packaging are cooking area and loading area.
3. Effective periodicity for providing pest control services-Fortnightly or as required.
  4. Safe and effective treatment using environmentally friendly chemicals and methods. The Pest Control Plan shall consist of three parts as follows:
    - **Proposed Materials and Equipment for Service:** The Agency shall provide current labels and Material Safety Data Sheets for all pesticides to be used, and brand names of pesticide application equipment, rodent bait boxes, insect and rodent trapping devices, pest monitoring devices, pest detection equipment, and any other pest control devices or equipment that may be used to provide service.
    - **Proposed Methods for Monitoring and Detection:** The Agency shall describe methods and procedures to be used for identifying sites of pest harborage and access, and for making objective assessments of pest population levels throughout the term of the contract.
    - **Description of any Structural or Operational Changes That Would Facilitate the Pest Control Effort:** The Agency shall describe site-specific solutions for observed sources of pest food, water, harborage, and access. Commercial Pesticide Applicator Certificates or Licenses: The Contractor shall provide photocopies of State-issued.
  5. **Record Keeping:** The agency shall be responsible for maintaining a pest control logbook through digitally module. These records shall be kept updated on real time basis and maintained on each visit by the agency.



JF 59-  
21/02/25  
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